

## HOAC Covid-19 update

We will be open as usual this weekend.

We are closely following the developing situation with Coronavirus and are taking advice from the Government, NHS and PHE.

Please remember it's your responsibility to follow government guidelines with regards social distancing and self-isolation, particularly if you feel unwell or are in a vulnerable group or in contact with anyone who is. If you are in the vulnerable group or are showing any of the symptoms we would strongly discourage you from visiting the centre.

We intend to remain open for as long as possible, and feel we are able to keep both customers and our staff as safe as possible whilst engaging in outdoor activities which will enhance their mental wellbeing.

To help us to protect our staff and other customers we have made some changes to our normal operating rules see below:

We are only open to annual members. We hope to be open for day members soon.

We will only be accepting contactless card payments if paying in person. You can still book and pay for membership and courses through our website. We will be unable to take booking using the ipad at the centre.

Where possible please come dressed ready to go afloat. We ask customers, where possible to avoid using the changing rooms but do understand that in some circumstances this might be needed, in this case please keep your distance from others using the governments 2m guide as a minimum.

Do not congregate in groups anywhere onsite. The wet area and shelters will remain closed over the weekend to assist customers to stick to this.

The vending machines will be out of service until further notice. Please bring with you your own snacks and drinks.

We are enhancing our cleaning to help protect our staff and customers by:

Increased cleaning/disinfecting of surfaces and handles.

HOAC equipment hired will be cleaned/disinfected after each use.

Please help us by leave any used HOAC buoyancy aids in the box provided by the log cabin for cleaning.

We ask all customers to regularly wash your hands for at least 20 seconds with soap and water or sanitizer gel and cover your mouth when you cough/sneeze, dispose of tissues and wash your hands.

We will be contacting groups that have booked asap to discuss the options, please bear with us whilst we do this.

We hope with these measures we will be able to continue to operate however if these procedures are not followed we may have to make the decision to close the centre.